

Member Section 2.0: Overview of available Company Contacts

Company Contact	Type	Created by	Description
Central Coordinator (CC)	User Role	Deutsche Börse Group (DBG)	The Central Coordinator is the main contact for all market-related issues and is responsible for in-house distribution of all market information. The CC also administrates the user accounts and permissions within the Member Section.
Deputy	User Role	Central Coordinator (CC)	The CC can assign deputies who are then able to approve registrations and maintain permission requests of the responsible area of the respective CC.
Admission Administrator	User Role based on permission "Admission Admin for Trader, QBO, QCS"	User requests require CC approval	The Admission Administrator is entitled to register Traders at Eurex and Frankfurt Stock Exchange, Qualified Back-Office staff (QBO) for Eurex and Qualified Clearing Staff (QCS) for Eurex Clearing.
User ID Maintainer	User Role based on permission "GUI User ID Maintenance"	User requests require CC approval	The User ID Maintainer administrates User IDs for the Trading or Clearing systems.
Technical Connection Approver	User Role based on permission "Approval Technical Connection Request"	User requests require CC approval	The Technical Connection Approver has the permission to approve technical connection request.
Technical User Administrator	User Role based on permission "Self Service Certificate Admin"	User requests require CC approval	The Technical User Administrator has the permission to administrate all self-service certificates.
Compliance Contact	Contact	User or on behalf by CC	The Compliance Contact is the Admission relevant contact for compliance-related topics.
Regulatory Contact	Contact	User or on behalf by CC	The Regulatory Contact is the Contact for regulatory topics such as MiFID II / MiFIR to guarantee the fulfilment of regulatory requirements.
KYC Contact	Contact	User or on behalf by CC	The KYC contact is responsible for providing KYC information for all business relationships with Eurex Clearing AG, Eurex Frankfurt AG, Frankfurt Stock Exchange and Eurex Repo GmbH. KYC information includes all information to comply with KYC requirements, especially those related

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			to funding of terrorist activities and money laundering.
Trading Contact	Contact	User or on behalf by CC	Contact for Extended Trading Hours T7 and Buy-Ing Agent Operation B7.
Clearing Contact	Contact	User or on behalf by CC	Admission relevant contact such as Emergency Contact for Eurex Clearing or DMP Coordinator for the Clearing House in the event of a Clearing Member default.
Release Contact	Contact	User or on behalf by CC	Contact for release relevant topics such as connection test, simulation and migration.
Technical Contact (will be introduced in April 2021)	Contact	User or on behalf by CC	Contact for topics regarding technical connectivity.